

ALL EAR CLINIC Disclaimers

1. All Ear Clinic (We/uS) consists of Doctors, Trained nurses and Trainee nurses who works to provide Ear Cleaning service using direct vision microsuction technique. This involves high pressure suction on the area of the ear canal covered by ear wax.
2. We start by going through simple questions in our registration checklist pertaining to your general health before we go through questions regarding your ear health. We will then proceed to examining the conditions of your ears. We will then inform you of our findings and explain to you whether the ear microsuction is necessary as some wax are healthy wax and does not need to be cleaned. Our focus is on professionalism and not profit.
3. We then perform ear cleaning using combination of high pressure suction, curettage and softening of the wax. At any point you experience discomfort, you can tell the clinician to stop or to change the methods of cleaning.
4. In the case of severe ear infection, the level of discomfort may be higher than usual. However, bearing in mind the microsuction is necessary we will endeavour to do our best to provide the best results from the ear cleaning. Please inform the clinician if you want them to stop or take a break at any point. We can provide a script ear drop antibiotic for extra charge
5. In the case of hard and dry wax, the clinician will endeavour to do our best to remove the wax safely and as much as we possibly can. However, hard wax may be adherent to the ear canal and is not amenable to removal without causing significant trauma. In this case, we would usually advice patient to apply softening ear drops (usually olive oil) and return after 1 week of softening. Please do not be offended if this happens during your first consult as it actually means we want the cleaning to be as safe and comfortable as possible.
6. In the case of blocked hearing but no evidence of significant wax, this will likely be due to fluid collection in the middle ear (behind your eardrum). This will not be affected by ear microsuction but likely will benefit from oral steroid and nasal steroid spray to help drain the fluid by improving the swelling of your Eustachian tubes. We can provide a script for extra charge
7. Post ear microsuction procedure, we will provide advice on how to look after your ear health as well as how to prepare for your next appointment. This will help you look after your ear health going forward.
8. Possible side effects from ear microsuction include pain, mild bleeding, mild swelling, dizziness and temporary decreased hearing as well as small risk of infection. Risk of infection is slightly higher when we have to remove skin layer that normally acts as barrier in the ear and in this case might benefit from having a short period of topical antibiotics

Prepared and finalised on 24/8/20 by

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